



Experimental Analysis on the Relationship between Performance Shaping Factors and Human Performance In Digital MCR

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Contents



- 1. Introduction
- 2. Performance Shaping Factors
- 3. Human Performances
- 4. Experiment design
- 5. Results
- 6. Summary & Conclusion

☰ 1. Introduction

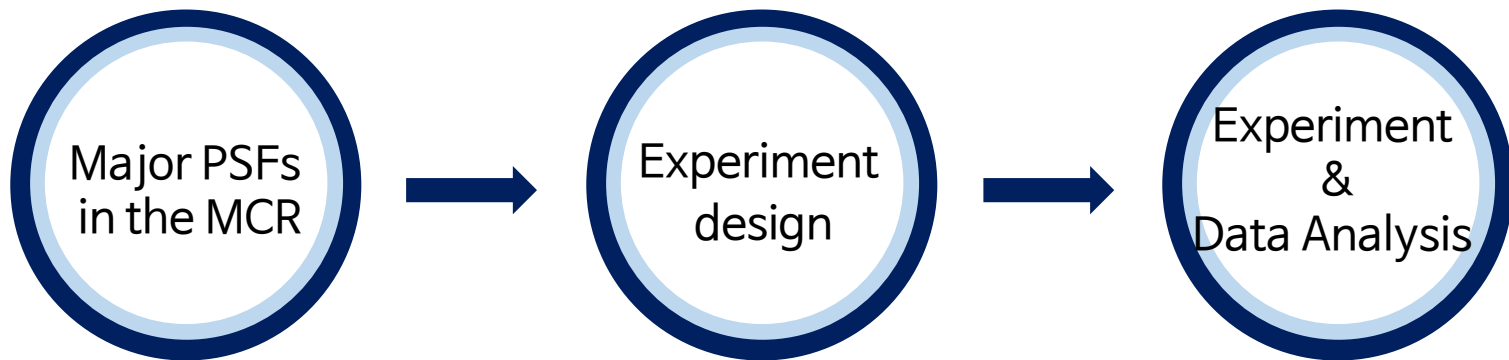


● Introduction

1. Objective

▶ Purpose of this research

- Experimental analysis on the relationship between performance shaping factors (PSFs) and operator's performance in nuclear power plants



● Introduction

2. Necessity

▶ What is Performance Shaping Factor (PSF) ?

- **Influencing human performance** in the human reliability analysis (HRA)
- In the HRA, it is necessary to identify PSFs that are **the most relevant and influential in the task analyzed**
- Experience, procedure, stress, ... etc.



● Introduction

2. Necessity

▶ Necessity of this research

- Relying on expert judgements rather than the knowledge from actual experiments and observations
- In the case of digital MCR in APR-1400, it is expected that uncertainty of HRA will be higher than that of analog one

➤ To decrease uncertainty of HRA and assess realistic NPP risk, it is necessary to research about the effect that PSFs affect operator's error through experiments

☰ 2. Performance Shaping Factors



● Performance Shaping Factors

▶ Selected PSFs

PSFs	Description	Example
Operator's experience	<ul style="list-style-type: none">Whether the operators have operating experience and license or not	More experienced group Less experienced group
Time urgency	<ul style="list-style-type: none">Whether there are tasks which are performed urgently or not	Urgent group Less urgent group
Complexity of tasks	<ul style="list-style-type: none">How complex the task is to perform in the scenario	DBA BDBA
Procedure types	<ul style="list-style-type: none">Kinds of procedures	SPTA, DA, ORP, FRP

➤ Selected PSFs are generally used in most of HRA methodologies

● Performance Shaping Factors

▶ Procedure Types

1) SPTA (Standard Post Trip Action)

- Checking safety functions

2) DA (Diagnostic Action)

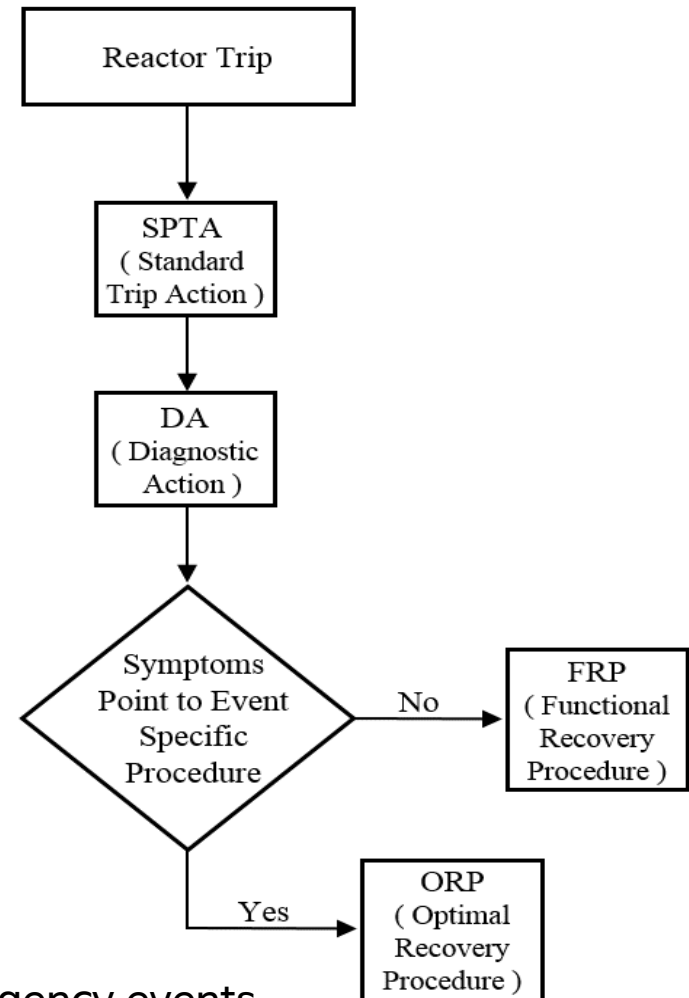
- Entering to diagnose plant status

3) ORP (Optimal Recovery Procedure)

- Event-based procedure
- When operators **identify an event that can be handled**

4) FRP (Functional Recovery Procedure)

- Any specific event is not diagnosed
- A combined accident of more than two emergency events
- Focusing on **recovering critical safety functions**



☰ 3. Human Performances



● Human Performances

▶ Human Performance

- Measurements in the experiment

Time to entering cool
down from reactor trip

Averaged completion
time / instruction

Workload
(MCH)

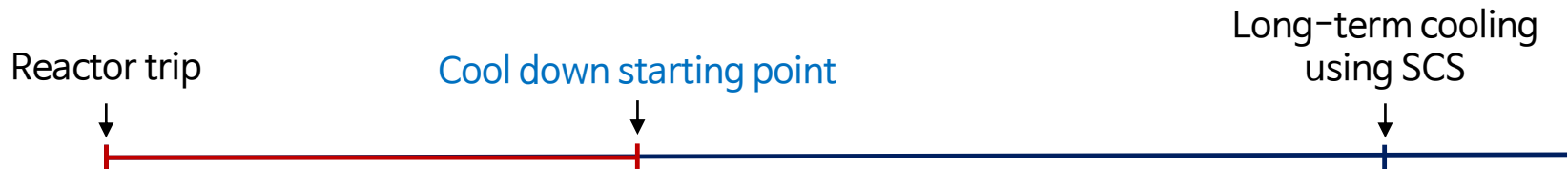
Situation Awareness
(SART)

Secondary task



● Human Performances

▶ Time to entering cool down from reactor trip



※ Cool down starting point

- SBCS, ADV valve open (Secondary cool down)
- POSRV valve open (Feed & Bleed operation)

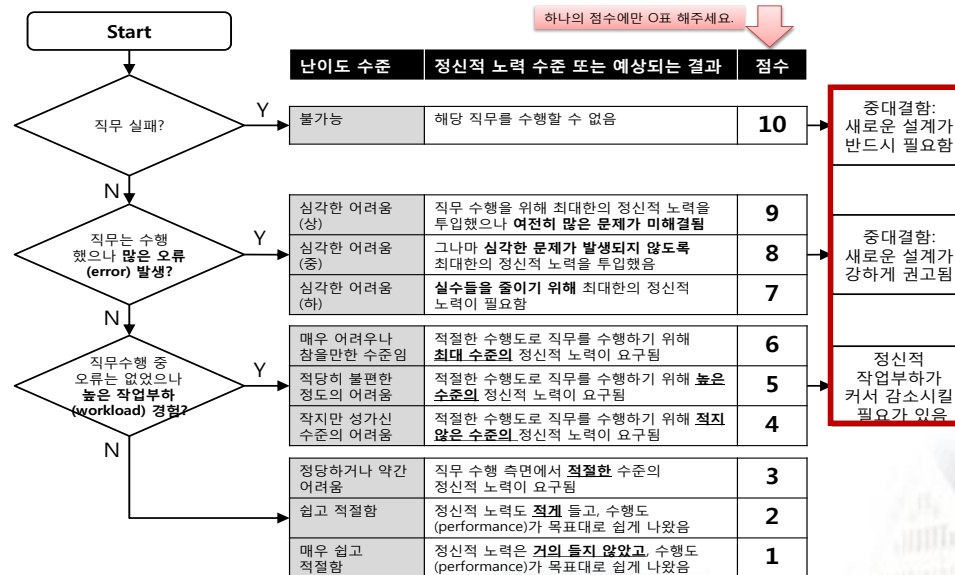
▶ Averaged completion time / instruction



● Human Performances

▶ MCH (Workload) ➔ Referring about necessity of design improvement

- Estimation of psychological and physical workload during performing a scenario
- Developed by Wierwille and Casali (1983)
- Regularly used in the field of aviation such as aircraft-handling qualities
- Measured by the questionnaire below



⟨MCH⟩

● Human Performances

▶ SART (Situation awareness)

- Simplistic post-trial subjective rating technique to elicit the subjective opinion on **how aware a person was during task performance**
- Developed by Taylor (1990)
- Originally developed for **the assessment of pilot SA**
- Measured by the questionnaire below

날짜: 보직: 시나리오 (1 2 3 4 5 6)

1. 이번 훈련의 불안정성 수준은? [Instability]

안정적이고 서서히 변함 1 2 3 4 5 6 7 불안정하고 급변함

2. 이번 훈련의 변동성 수준은? [Variability]

한두 개의 운전변수만 주로 변함 1 2 3 4 5 6 7 많은 운전변수가 동시에 변함

3. 이번 훈련의 복잡도 수준은? [Complexity]

기기/계통간 상호영향이 없음 1 2 3 4 5 6 7 다수 기기/계통이 상호연관됨

4. 이번 훈련의 개인적 각성도 수준은? [Arousal]

필요한 조치사항 파악/생각이 어려움 1 2 3 4 5 6 7 필요한 조치사항 파악/생각이 쉬움

5. 이번 훈련에 추가하여 새로운 사건이 발생한다면? [Spare capacity]

운전변수/중상 등의 추가 파악 여유가 거의 없음 1 2 3 4 5 6 7 운전변수/중상 등의 추가 파악 여유가 충분함

6. 이번 훈련에 대처하기 위한 집중도 수준은? [Concentration]

한두 가지 상황 특징/특성에만 집중 1 2 3 4 5 6 7 다양한 상황 특징/특성에 집중

7. 이번 훈련의 주의력 배분 정도는? [Attention division]

한두 가지 상황 특징/특성만 주의 1 2 3 4 5 6 7 다양한 상황 특징/특성에 골고루 주의

8. 이번 훈련을 위해 처리해야 했던 정보의 양은? [Quantity]

별로 많지 않음 1 2 3 4 5 6 7 매우 많음

9. 이번 훈련에서 사용/접근할 수 있었던 정보의 품질은? [Quality]

필요한 운전변수/중상 파악이 어려움 1 2 3 4 5 6 7 필요한 운전변수/중상이 적절히 제공됨

10. 이번 훈련과 비슷한 상황을 경험하신 적이 있으십니까? [Familiarity]

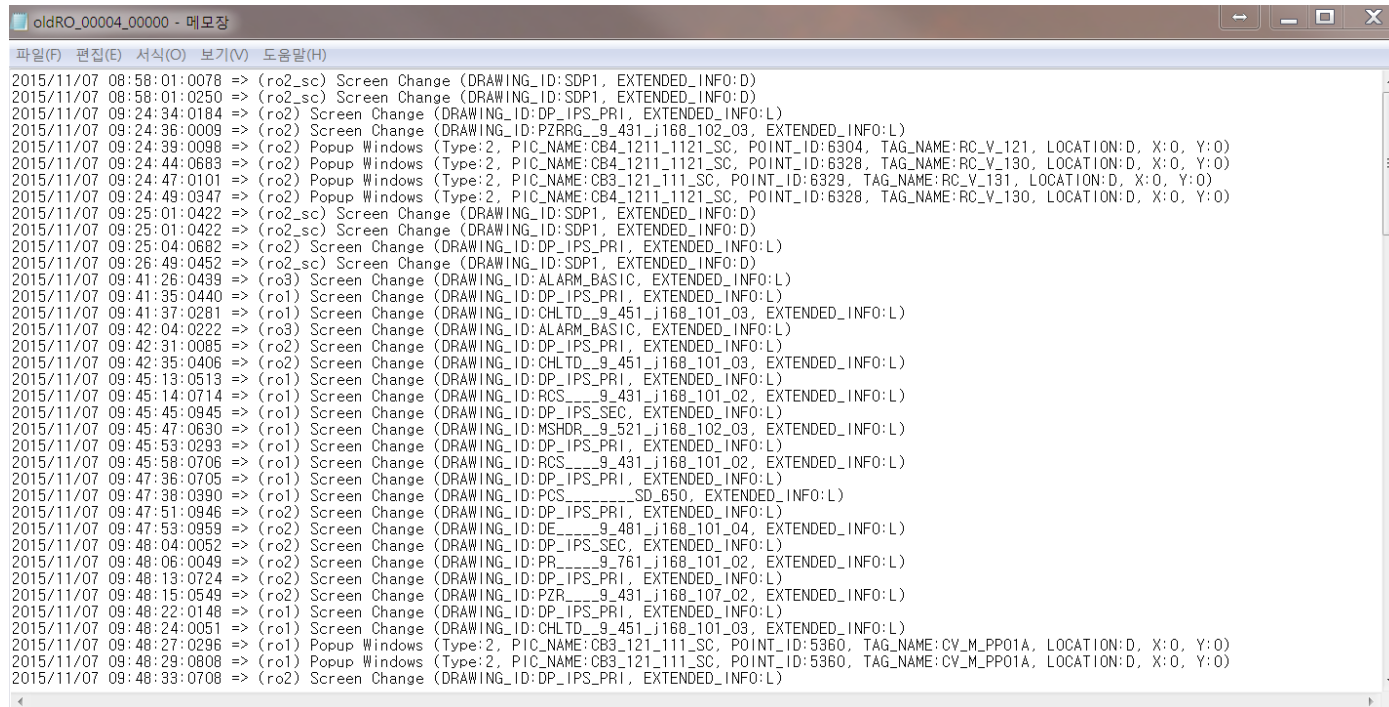
저를 겪는 상황 1 2 3 4 5 6 7 많이 경험한 상황

<SART>

● Human Performances

▶ Secondary task

- Tasks that operator performs such as **set-up change and navigation** during scenarios
- **Characteristics of digitalized MCR**
- Measured by simulator log data below



```
oldRO_00004_00000 - 메모장
파일(F) 편집(E) 서식(O) 보기(V) 도움말(H)
2015/11/07 08:58:01:0078 => (ro2_sc) Screen Change (DRAWING_ID:SDP1, EXTENDED_INFO:D)
2015/11/07 08:58:01:0250 => (ro2_sc) Screen Change (DRAWING_ID:SDP1, EXTENDED_INFO:D)
2015/11/07 09:24:34:0184 => (ro2) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:24:36:0009 => (ro2) Screen Change (DRAWING_ID:PZRRG_9_431_j168_102_03, EXTENDED_INFO:L)
2015/11/07 09:24:39:0098 => (ro2) Popup Windows (Type:2, PIC_NAME:CB4_1211_1121_SC, POINT_ID:6304, TAG_NAME:RC_V_121, LOCATION:D, X:0, Y:0)
2015/11/07 09:24:44:0583 => (ro2) Popup Windows (Type:2, PIC_NAME:CB4_1211_1121_SC, POINT_ID:6328, TAG_NAME:RC_V_130, LOCATION:D, X:0, Y:0)
2015/11/07 09:24:47:0101 => (ro2) Popup Windows (Type:2, PIC_NAME:CB3_1211_111_SC, POINT_ID:6329, TAG_NAME:RC_V_131, LOCATION:D, X:0, Y:0)
2015/11/07 09:24:49:0347 => (ro2) Popup Windows (Type:2, PIC_NAME:CB4_1211_1121_SC, POINT_ID:6328, TAG_NAME:RC_V_130, LOCATION:D, X:0, Y:0)
2015/11/07 09:25:01:0422 => (ro2_sc) Screen Change (DRAWING_ID:SDP1, EXTENDED_INFO:D)
2015/11/07 09:25:01:0422 => (ro2_sc) Screen Change (DRAWING_ID:SDP1, EXTENDED_INFO:D)
2015/11/07 09:25:04:0682 => (ro2) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:26:49:0452 => (ro2_sc) Screen Change (DRAWING_ID:SDP1, EXTENDED_INFO:D)
2015/11/07 09:41:26:0439 => (ro3) Screen Change (DRAWING_ID:ALARM_BASIC, EXTENDED_INFO:L)
2015/11/07 09:41:35:0440 => (ro1) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:41:37:0281 => (ro1) Screen Change (DRAWING_ID:CHLTD_9_451_j168_101_03, EXTENDED_INFO:L)
2015/11/07 09:42:04:0222 => (ro3) Screen Change (DRAWING_ID:ALARM_BASIC, EXTENDED_INFO:L)
2015/11/07 09:42:31:0085 => (ro2) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:42:35:0406 => (ro2) Screen Change (DRAWING_ID:CHLTD_9_451_j168_101_03, EXTENDED_INFO:L)
2015/11/07 09:45:13:0513 => (ro1) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:45:14:0714 => (ro1) Screen Change (DRAWING_ID:RCS_9_431_j168_101_02, EXTENDED_INFO:L)
2015/11/07 09:45:45:0945 => (ro1) Screen Change (DRAWING_ID:DP_IPS_SEC, EXTENDED_INFO:L)
2015/11/07 09:45:47:0630 => (ro1) Screen Change (DRAWING_ID:MSHOR_9_521_j168_102_03, EXTENDED_INFO:L)
2015/11/07 09:45:53:0293 => (ro1) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:45:58:0706 => (ro1) Screen Change (DRAWING_ID:RCS_9_431_j168_101_02, EXTENDED_INFO:L)
2015/11/07 09:47:36:0705 => (ro1) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:47:38:0390 => (ro1) Screen Change (DRAWING_ID:PCS_9_521_j168_101_02, EXTENDED_INFO:L)
2015/11/07 09:47:51:0946 => (ro2) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:47:53:0959 => (ro2) Screen Change (DRAWING_ID:DE_9_481_j168_101_04, EXTENDED_INFO:L)
2015/11/07 09:48:04:0052 => (ro2) Screen Change (DRAWING_ID:DP_IPS_SEC, EXTENDED_INFO:L)
2015/11/07 09:48:06:0049 => (ro2) Screen Change (DRAWING_ID:PR_9_761_j168_101_02, EXTENDED_INFO:L)
2015/11/07 09:48:13:0724 => (ro2) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:48:15:0549 => (ro2) Screen Change (DRAWING_ID:PZR_9_431_j168_107_02, EXTENDED_INFO:L)
2015/11/07 09:48:22:0148 => (ro1) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
2015/11/07 09:48:24:0051 => (ro1) Screen Change (DRAWING_ID:CHLTD_9_451_j168_101_03, EXTENDED_INFO:L)
2015/11/07 09:48:27:0296 => (ro1) Popup Windows (Type:2, PIC_NAME:CB3_1211_111_SC, POINT_ID:5360, TAG_NAME:CV_M_PP01A, LOCATION:D, X:0, Y:0)
2015/11/07 09:48:29:0808 => (ro1) Popup Windows (Type:2, PIC_NAME:CB3_1211_111_SC, POINT_ID:5360, TAG_NAME:CV_M_PP01A, LOCATION:D, X:0, Y:0)
2015/11/07 09:48:33:0708 => (ro2) Screen Change (DRAWING_ID:DP_IPS_PRI, EXTENDED_INFO:L)
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● Human Performances

▶ Human Performance

- Measurements in the experiment

Time to entering cool
down from reactor trip

Averaged completion
time / instruction

Workload
(MCH)

Situation Awareness
(SART)

Secondary task

☰ 4. Experiment design



● Experiment design

1. Randomized factorial experiment

▶ Experiment design ①

		Operator's experience			
		More experienced		Less experienced	
Time urgency	Complexity of tasks				
Urgent	Scenario 1 (DBA)				
	Scenario 2 (DBA + Masking)				
	Scenario 3 (BDBA)				
Less Urgent	Scenario 4 (DBA)				
	Scenario 5 (DBA + Masking)				
	Scenario 6 (BDBA)				

● Experiment design

1. Randomized factorial experiment

▶ Experiment design ②

	Operator's experience			
Procedure types	More Experienced		Less Experienced	
SPTA				
DA				
ORP				
FRP				



● Experiment design

2. Scenario

▶ Six scenarios

Time urgency	Complexity of tasks	No.	Scenario
Urgency (=30min)	DBA	1	LOOP + ADV Open
	DBA + Masking	2	SGTR + N16 Failure
	BDBA	3	LOCA + SI Failure
Less Urgency (> 30min)	DBA	4	SBLOCA (Interface system LOCA)
	DBA + Masking	5	ESDE + N16 Failure
	BDBA	6	LOAF

※ N16 Failure (Masking) : It makes hard to distinguish between LOCA and SGTR



● Experiment design

3. Participants

▶ Groups according to operator's experience

Groups	Team number	Description
More Experienced	Team 1	Operators who have operating license of APR-1400
	Team 2	
Less Experienced	Team 3	Operators who have operating license but, other types of reactors
	Team 4	

- Before the experiment was performed, the operators had one-day training session to be familiar with digital MCR

● Experiment design

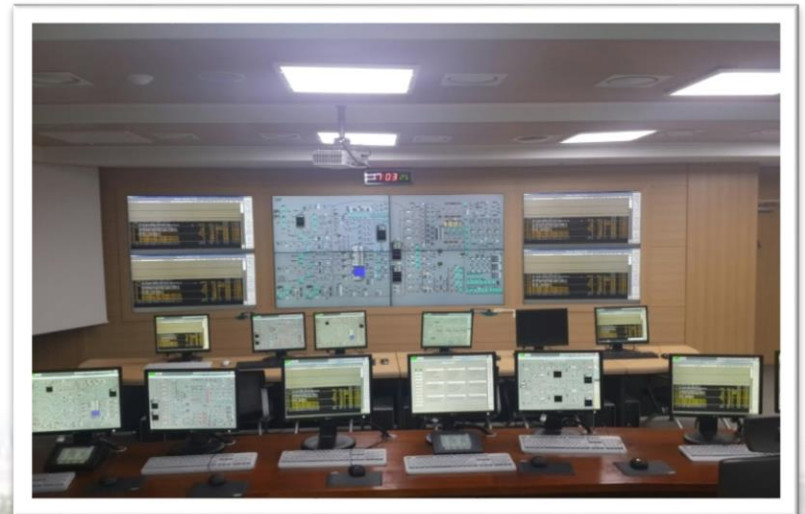
4. Simulator

▶ KINGS simulator

- Fully digitalized MCR in APR-1400

▶ Difference between KINGS simulator and APR-1400

- Using **paper based procedure** (CPS is hard to learn)
- Operated by **three actual operators** (SRO, RO, TO/EO)
- Each operator has **three screens** for control and monitoring
- Size of LDP is smaller than actual LDP

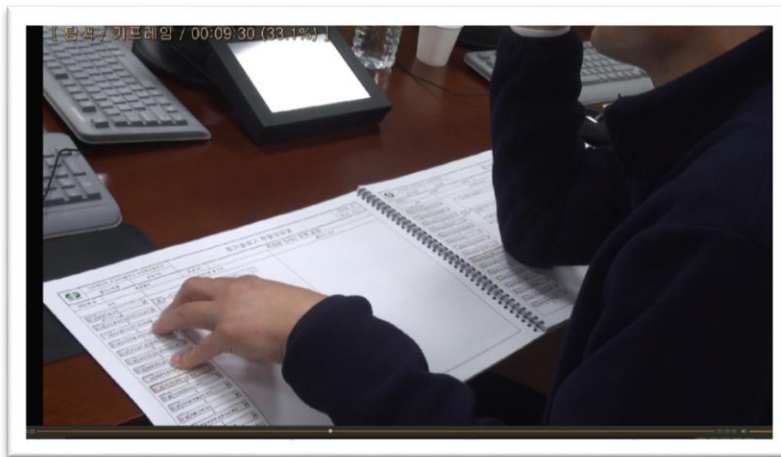


● Experiment design

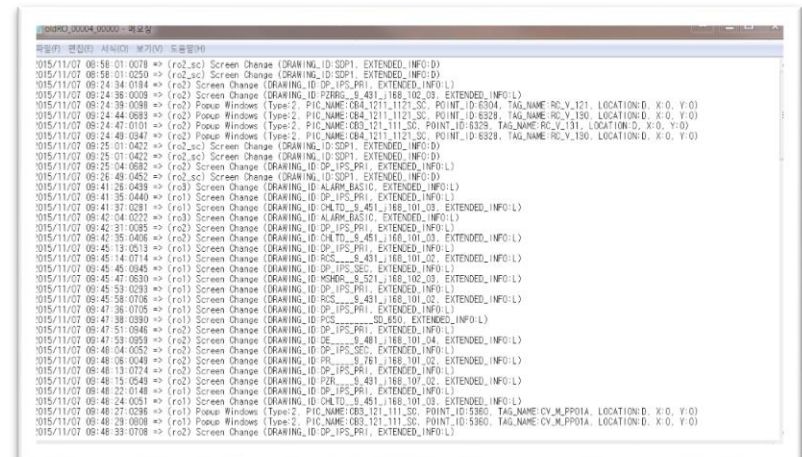
5. Performance measure

▶ Data collection

- Audio / Video recording : conversation / primary task analysis
- Simulator log data : error / primary task / secondary task analysis
- Observers : error analysis



⟨Audio / Video recording⟩



⟨Simulator log data⟩

☰ 5. Results



● Results

1. Experiment design ①

▶ Time to entering cool down from reactor trip

PSFs	P-value	Description
Operator's experience	$P < 0.01$	<ul style="list-style-type: none">The time by the more experienced group is statistically shorter than that by the less experienced group
Time urgency	$P > 0.05$	<ul style="list-style-type: none">There is no statistical difference
Complexity	$P > 0.05$	
Interaction	$P > 0.05$	<ul style="list-style-type: none">There is no statistical difference

▶ Averaged completion time / instruction

PSFs	P-value	Description
Operator's experience	$P < 0.01$	<ul style="list-style-type: none">The time by the more experienced group is statistically shorter than that by the less experienced group
Time urgency	$P > 0.05$	<ul style="list-style-type: none">There is no statistical difference
Complexity	$P > 0.05$	
Interaction	$P > 0.05$	<ul style="list-style-type: none">There is no statistical difference

● Results

2. Experiment design ②

▶ Averaged completion time / instruction

PSFs	P-value	Description
Operator's experience	$P < 0.01$	• The time by the more experienced group is statistically shorter than that by the less experienced group
Procedure types	$P < 0.01$	• There is statistical difference among the procedure types
Interaction	$P < 0.01$	• There is statistical difference both operator's experience and procedure types

※ Procedure types

- SPTA DA ORP FRP → SPTA ≠ DA, DA ≠ ORP, OPR ≠ FRP, or SPTA ≠ FRP

▶ The result of Tukey's test about procedure types



● Results

2. Experiment design ②

▶ Averaged completion time / instruction

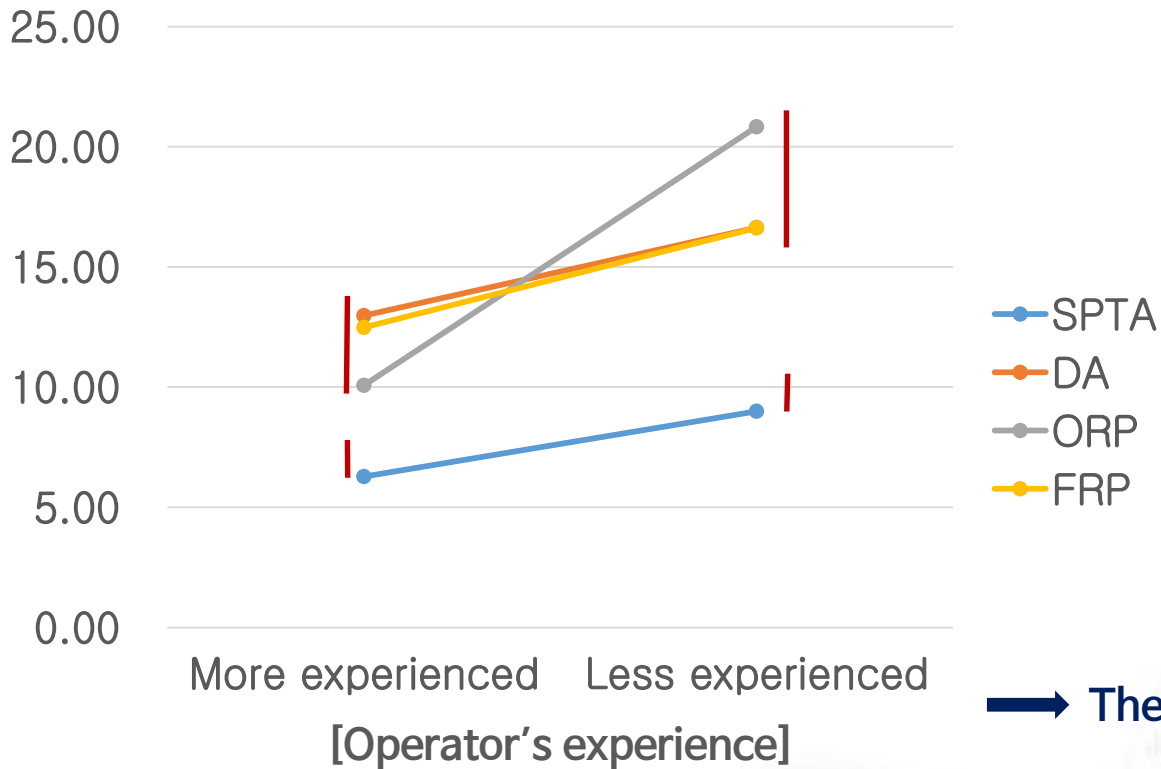
PSFs	P-value	Description
Operator's experience	$P < 0.01$	<ul style="list-style-type: none">The time by the more experienced group is statistically shorter than that by the less experienced group
Procedure types	$P < 0.01$	<ul style="list-style-type: none">There is statistical difference among the procedure types
Interaction	$P < 0.01$	<ul style="list-style-type: none">There is statistical difference both operator's experience and procedure types



● Results

2. Experiment design ②

▶ Averaged completion time / instruction



➡ The interaction effects

☰ 6. Summary & Conclusion



● Summary & Conclusion

▶ Summary

- This study conducted an experiment to investigate the relationship between PSFs and Human Performance
- Actual operators and NPP simulator are applied in this experiment
- Averaged completion time / instruction statistically differed depending on the procedure types and operator's experience
- Time to entering cool down from reactor trip statistically differed depending on the operator's experience
- There is no statistical difference in time urgency (30 min) and complexity



● Summary & Conclusion

▶ Summary

- Time urgency : averaged completion time / instruction

Source	Sum Sq.	d.f.	Mean Sq.	F	Prob>F
X1	1308,34	1	1308,34	7,37	0,0188
X2	571,18	1	571,18	3,22	0,0981
X1+X2	465,88	1	465,88	2,62	0,1312
Error	2130,21	12	177,52		
Total	4026,06	15			

- The result of ANOVA test between Operator's experience(X1) and time urgency(X2)
- DBA and DBA+Masking
- There is almost statistical difference in time urgency

▶ Future plan

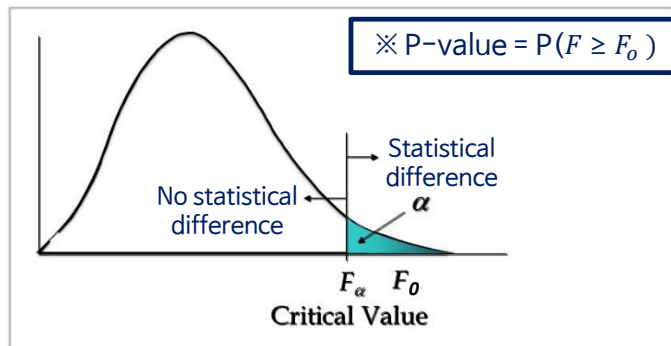
- We are going to analyze the relationship between selected PSFs and other human performance such as MCH, SART and secondary tasks

Q & A



► Data analysis

- ANOVA test
 - A collection of statistical model used to analyze the differences among group means and their associated procedures (such as "variation" among and between groups)



〈 F distribution 〉

Ex) Operator's experience (X1) and Time urgency (X2)

Source	Sum Sq.	d.f.	Mean Sq.	F	Prob>F
X1	6822400,67	1	6822400,7	27,88	0
X2	1441,5	1	1441,5	0,01	0,9396
X1*X2	7072,67	1	7072,7	0,03	0,8667
Error	4894065,67	20	244703,3		
Total	11724980,5	23			

〈 A result of ANOVA test 〉

► Data analysis

- Tukey's test
 - A single-step multiple comparison procedure and statistical test
 - To find means that are significantly different from each other

Ex) Procedure types,

SPTA DA ORP FRP

Source	SS	df	MS	F	Prob>F
Groups	900,29	3	300,097	11,59	2,76563e-06
Error	1863,84	72	25,887		
Total	2764,14	75			

〈 A result of ANOVA test about procedure types 〉

SPTA ≠ DA, DA ≠ ORP, ORP ≠ FRP, or SPTA ≠ FRP

► The result of Tukey's test

